

10/07/2020

Reference:

Neil & Michelle Stewart



As preferred suppliers to the hospitality sector in NZ, having worked closely with Neil & Michelle over the past 12yrs in their various Motel Management positions, we have loved the journey together ... every bit of the way!

They have a great sense of humour coupled with hard work ethics and acute understanding of guest expectations and how to capably utilise online booking systems to the best advantage.

Both Neil & Michelle are upright people and sticklers for perfect presentation. Michelle's passion is a clean perfectly made up bed in a spotless room to inspire her guests! Neil is the man to have around for maintenance and is the 'tone' about the place – he is a man of his word!

Hygiene standards are paramount and front of mind to ensure guests are completely satisfied with their stay – *so much so* – that not surprisingly, they have a firm following and are well-known by many corporates and regular stayer's across NZ for the hospitality they portray.

As an example of their amazing work, one job, we had the pleasure of supplying most everything in the motel room for a 23room Motel refurbishment in the BOP.

This property was extremely busy year around, however, had recently been taken over by new owners who were keen to gut and renovate the entire place within 5mths over the busiest period of the year while still running with occupancy to ensure income.

For any motel managers onsite, you could imagine booking out rooms and ensuring guest 100% guest satisfaction was no easy feat, - juggling returning guests, discerning tourists and being near a courthouse – dealing with a constant raft of undesirables intruding on the property often.

Neil & Michelle, with true integrity and the utmost patience put up with contractors & guests coming and going from August to completion – 20th December just before fully booked motel over Christmas!! X5 Units per month were blocked out and gutted/revamped in this time while the motel carried on its – only ever slightly unusual pace!

The result was a masterpiece – Michelle's pride and joy! – not to mention increasing the room rates by xxxx % and ensuring higher revenue for the new delighted owners!

Acquiring capable managers is no easy task in this current climate and challenging competitive environment.

While we travel extensively across NZ and visit so many properties, we hear and see the challenges of running a motel/hotel type of business and the demands on motel managers can be a real juggle.

There is also no substitute for so much experience like these two have tackled head on in many situations.

Based on our positive experiences together, we would not hesitate to recommend Neil & Michelle as quality Motel Managers to take your business to the next level.

Kind Regards

J. Boakes
Vendella International





Tudor Park Motel

386 Ormond Road
Riverdale
Gisborne, 4010

Phone: 06 867 9830

GST #107-630-678

E-mail: stay@tudorparkmotel.co.nz

Web: www.tudorparkmotel.co.nz

6 September 2023

Reference for Neil and Michelle Steward, Motel Minders recommendation

To whom it may concern,

Michell and Neil Stewart were Managers of our motel for 1 year, from July 2022 until July of 2023. They have a vast background in hospitality and Motel management both as owners and as managers.

During that time, Michelle and Neil, based on their experience, initiated considerable changes in operational procedures, staffing, and the overall room amenities within our business.

The performance of the Motel was improved over their tenure.

I would highly recommend them as a team for Motel Minding.

Kind Regards,

Arthur Heern
Owner
Tudor Park Motel
Gisborne

Mondello Kaikoura
29 Beach Road | Kaikoura
P: 0800 427 447
E: info@mondellokaikoura.co.nz
W: www.mondello.co.nz



10 August 2021

To Whom It May Concern

RE: Reference for M & N Stewart

Michelle and Neil Stewart began working at the Mondello in Kaikoura in September 2020. We knew after interviewing them that they had something special to bring to the table with their enthusiasm to get the job done to the best of their ability. They have not disappointed us in this respect.

During a tough time in the Tourism/Accommodation industry, Michelle and Neil always gave 100% to their role as Managers. The reviews we have received reflect this.

As we live outside of Kaikoura, we must ensure we are taking on trustworthy Managers who want to operate this business like it were their own. Michelle and Neil have certainly put their own touch on the place in a very positive way.

It will be sad to see Michelle and Neil go, and we will miss their bubbly personalities and talks. We certainly wish them all the best in their future endeavours and would gladly have them as Managers for us again in the future.

They come highly recommended and would be an asset to any team.

Thank you

Regards

A handwritten signature in black ink that reads 'Emma Lindsay-Chapman'. The signature is written in a cursive, flowing style.

Emma Lindsay-Chapman and Bryce Chapman
Owners

Mondello Kaikoura
0212463743

*Alma Trading Limited
PO Box 289
Ostend
Waiheke Island 1843*

13 June 2012

To Whom It May Concern

NEIL AND MICHELE STEWART

Neil and Michele have worked for my company as motel managers since September 2011. The assignment they were given was to rescue a business that had been run into the ground by the previous owners.

Neil and Michele were given sole control of the business.

There were many challenges that they had to meet arising out of the insolvency of the previous owner. They have successfully established the necessary operational systems and taken significant steps to begin the recovery of the business applying initiative experience maturity and common sense. They have proven themselves to be conscientious, honest, reliable, energetic and capable. They are courageous and loyal in protecting their employer's interests.

I have no hesitation in recommending them as motel managers.

Yours faithfully
ALMA TRADING LIMITED



Kevin Martin
Director



Bella Vista Motel and Apartments Christchurch

to me

To whom this may concern,

Neil and Michelle were minders for us last year on a couple of occasions.

We were happy with their work and had some good comments from our guests'.

They are knowledgeable with operations and systems of running a motel and we felt like our business was in good hands when we were away.

We have no hesitation in recommending them.

Any questions, please do not hesitate to contact me.

Thank you

Kind regards,

Emma & Fidel Shuti

Bella Vista Motel & Apartments
Christchurch

193 Bealey Ave, Christchurch, New Zealand

T: 64 3 377 3363 | **Freephone (NZ only):** 0800 235 528

E: christchurch@bellavista.co.nz

www.bellavista.co.nz

Cancellation policy: If your plans change for some reason, we do understand, and ask that you let us know as soon as possible. Cancellations/amendments must be made before 2pm, 48 h
be made to your nominated credit card.

#trustbellavista

Raid Investments Ltd

23 Kirriemuir Close
Hamilton
021 146 4031

06th September 2023

To Whom It May Concern

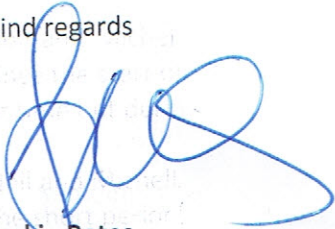
RE: NEIL AND MICHELLE STEWART

Neil and Michelle Stewart have been contract managers at BKs Premier Motel Esplanade, Petone since the start of July 2023. They have only been contracted to our motel complex for a short period of time but during that time we have found them highly professional, honest and reliable.

Neil and Michelle's skills and knowledge of the motel industry have increased the motels turnover in the short period of time that they have worked for us.

I am more than happy to be contacted directly on 021 146 4031 (Jackie) to answer any further questions.

Kind regards



Jackie Bates

Director

Dr K A G Perera
B.BS, Dip Obst
28 Goldfinch Street
OHAKUNE

To Whom It May Concern

I was asked to provide a reference by Mr. Neil Ross Stewart and Mrs. Michelle Stewart and I have the great pleasure to provide the same.

I have known Neil and Michelle since 2008 when they applied for the management position at the Silver Fern Lodge, Taupo.

I was impressed by the enthusiasm shown by them and found that they were very capable of running the Lodge well.

Since they started their employment as managers at Silver Fern Lodge I observed their diligence in conducting their duties professionally and to my expectations. They kept the Lodge in spotless condition always. Their work ethics were excellent and I have no hesitation to recommend them to any prospective employer.

I am now residing in the UK and hope you find this reference to meet your needs.

Dr K A G Perera
Silver Fern Lodge